

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would very much like to have an on post shooting range and Rod & Gun Club.

I would also like to have a weekly or bi-weekly summer out door concert. These can be local bands. This would be a regular relaxed activity to bring soldiers, co-workers and family together to build friendships and community. There is a nice little outdoor amp theater here on base and I have yet to see anything fun happen there. This is such a waste. Ft Belvoir is a relatively small base. Very much like a small town. If a small town can have a "Concert in the Park" weekly then why can't we?

**installationId**

39

Fort Belvoir

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Fort Belvoir needs a car wash and better running trails. It is also the only post I know that charges for the use of swimming pools.

**installationId**

39

Fort Belvoir

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

39

Fort Belvoir

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I don't own/buy bowling equipment

don't know

military child care provider at home

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Over the past 15 months I have watched the prices increase on the use of equipment within the Automotive Skills Center. The price change has been so drastic that now it is ridiculous. The whole purpose of having the facility at our disposal is to provide us with a place to go and work on our cars with our own hands. What sense does it make to charge someone just about the price you would pay to have someone do it for you off post? Example would be changing the struts out on my car. I paid nearly \$60 dollars for 2 hrs worth of work that I did myself. I do understand paying for the space that you are utilizing especially if it's a lift because they do require maintenance but to charge for things such as a spring compressor which requires none and then charge for air tools and all other kinds of tools that should not have a price. We are not allowed to bring our own tools into the work areas so it's more or less a trap so that you have to pay to use those particular tools. I used the automotive center quite frequently but I now refuse to go there with how expensive the prices have become. Way to go on helping out the troops on this post.

**installationId**

39

Fort Belvoir

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

country

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would love to see MWR have a skeet range at ft. belvoir. I am upset that i am not aware of these things do to lack of knowledge i really feel that the auto motive garage is to expensive and i have never seen a carwash area on this post and i have been here for three months. camping? where would that be located and off-road activities where could i find some of that action.

so far i havent participated in any MWR activities but i would like to if i was informed a little better, i don't really read the paper and i am only on the computer at work and apparently i haven't been driving in the right locations to see any of the signs so there needs to be a different way to communicate with lower enlisted soldiers.

**installationId**

39

Fort Belvoir

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Food services need to be less institutionalized. The food at the officers club is like the food at the dining facility and the community club and the golf course. All unit functions that are catered have the same food and is not good. We would rather spend the money on an outside caterer than spend the money on catering services on post.

More activity sponsored trips would be good. While in Germany I went on many military (MWR) sponsored kayaking and camping and rock climbing trips. I have been here for over three years and have not seen one trip like that even though we live right next to water!

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Would like to see information distributed better in the future. The bowling center is finally getting some upgrades which have been needed. In order to get people to participate, the information needs to be given out more.



**installationId**

39

Fort Belvoir

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I think that there should be more things to do on post for single soldiers, such as NCO Club. I also would like to see a car wash on post.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The Catholic church elected a pope today. Please, find enclosed the signed page of your Good Faith Estimate, as well as a Sales Change Order from Pulte Homes, which they claim is a valid verification of the sales price of the property. If you need something different, please let me know.

I also spoke to Linda Taggart from Wells Fargo about a reassignment copy of the mortgage appraisal, and after some research with her supervisors and many apologies, she confirmed that there is no way for them to do that because it puts them at legal risk, is against company rules and regulations, etc.,etc.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

We find most things on post are slightly less or about the same price as off post. The things that are cheaper, we gone on post for the things that are the same price we go off post for. We appreciate the discount ticket offers and the swimming programs. The movies are older and about the same price so we do not go on post to watch.

**installationId**

39

Fort Belvoir

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

None, Thank You.

**installationId**

39

Fort Belvoir

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

I live to far away, although I do use the facilities ocassionally during my lunch hour.

**Overall Comment**

I'm a USAFR MAJOR attached to DLA.

I'm a full time GS-14 Civilian attached to DTIC (HQC Complex).

The facilities I most often use are:

1. PX
2. PX Lunch area
3. Golf Course Lunch
4. Bozelli's Deli at the PX

=====

Ricardo Thoroughgood

H: 540-371-4224

W: 703-767-8052

C: 540-429-1924

installationId	39	Fort Belvoir
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Patron Group	Active Duty
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	discount store (Walmart, etc)
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Child Care Prog	
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ACS Concerns	
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Overall Comment

I do not use many on-post activities because I live so far from post (about 45 minutes).

installationId	39	Fort Belvoir
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Patron Group	Active Duty
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

The post needs to connect directly to the Mount Vernon bike trail.

The gym needs new equipment.

Bad day today, been here over 12 hours, had to fill out this survey, do you take that into account on the weighting of the survey?

installationId	39	Fort Belvoir
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Patron Group	Active Duty
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Hear About MWR	
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Music	
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Golf Most Prefer	
------------------	--

Golf Least Prefer	
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Bowl Most Prefer	Rent
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Ft. Belvoir needs an outdoor rec center like Lunga Reservoir at Quantico. There is no place to camp around Ft. Belvoir. I would like to see some camping/RV facilities.

installationId	39	Fort Belvoir
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Patron Group	Active Duty
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Hear About MWR	
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Music	Techno/Trance
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment	
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**installationId**    39    Fort Belvoir

**Patron Group**    Active Duty

**Hear About MWR**

**Music**    Heavy Metal, Death Metal

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**    n/a

**Bowl Least Prefer**    n/a

**Child Care Prog**

**ACS Concerns**

### Overall Comment

This base sucks and a lot of the junior enlisted do not use any of the MWR services offered here. Instead, like all young people, they tend to turn to alcohol in their leisure time. Part is not because of the MWR services, but because of the morale in their units.

Still, I would love to see free martial arts classes and if possible free ASL (American Sign Language) classes.

**installationId** 39 Fort Belvoir

**Patron Group** Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer** I don't buy bowling equipment

**Bowl Least Prefer** I don't buy bowling equipment

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I work at Fort Myer, not Fort Belvoir so I'm not sure why I got this survey. However I would like to pass along the following concerns regarding the Community Pool behind the NCO Club on Fort Myer. My husband and I are permanently stationed at The U.S. Army Band and have used the pool for many years. Jazzy Pools and Spas took over the management of the pool a couple of years ago. Since that time the cleanliness and safety standards of the facility have seriously declined. I witnessed a 4-year old boy nearly drown in a swimming class without a single instructor aware that he had fallen into the pool. My husband rescued him. There is often only one life guard posted to cover the entire pool and they are usually stationed at the deep end. The shallow end of the pool begins at 4 feet and is over many of the children's heads. Frequently the female life guards are more interested in the Old Guard soldiers diving off the boards than watching young families in the shallow end. Several minutes will pass by without them even glancing in our direction. The restrooms are among the filthiest I've ever seen and frequently don't even have toilet tissue. There is a severe lack of supervision of the employees, most of whom are teens. Several unsafe incidents have been reported by many parents to Ed Gonzales, FMMC MWR and the FMMC Post Commander. It is my hope that a new company will be offered the contract this year and provide a clean and safe environment for my family. I would gladly pay the high membership fee to use the pool facilities at the Officers Club, but am told I am unelligible as I am an NCO. It is pathetic that there should be such a discrepancy in standards between the facilities provided the NCOs versus the Officers. Should anyone wish to contact me, they may reach me at the number below.

SFC Suzette Niess  
w. (703) 696-3718

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Believe there should be more Saturday or Sunday afternoon movie opportunities for families to bring their young children to. Currently, almost all movies are shown starting at 1900. For younger children, this exceeds there bedtime when you consider that the normal movie length is approximately 90 minutes or more.

Thank you.

**installationId**

39

Fort Belvoir

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

Nanny

**ACS Concerns**

Live too far away

**Overall Comment**

Most of my choice regardin on post or off post activities is dictated because my comute is so great. When I am stationed on or near a military base like Ft. Bragg, my answers would be significantly different.

**installationId**

39

Fort Belvoir

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

Inconvenient

**Overall Comment**

**installationId**

39

Fort Belvoir

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I am not assigned to Ft. Belvoir, I am assigned to Ft. Myer!!

Ft. Myer needs an indoor pool!!!!!!!!!!!!!!



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The survey was geared to Ft. Belvoir. While I am assigned in the DC area, I am not assigned to Ft. Belvoir or live anywhere near Ft. Belvoir. Also, my responses are not very useful as this is not a typical military area. There is so much in the DC area that, especially for more senior people, MWR programs are not as useful as they would be away from a major metropolitan area.

**installationId**

39

Fort Belvoir

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

All this applied to Fort Belvoir. I'm at Fort Myer. Why send me this survey?

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I have been here for almost a year. The main thing I use on ost is the movie theater. I was stationed at Ft Lewis, Wa before coming here and they had movies for \$.99. The theater was always at least half full. The manager there sais they make most of their money from the concession stand. I spent 6 months at Ft Bliss, Tx and they also had the \$.99 movies. Why can't Ft Belvoir run a test of this for 3 months and see if their attendance picks up as well as money made at the concession stand. I bet you they would make more money than they are now charging \$3.50 a movie because more people would be there to use the concession stand. I notice when they have a free premiere movie the theater is always full. Normal attendance looks like 100 people MAYBE. The \$.99 movies work and make money for MWR.... Thanks for the survey!!

**installationId**    39    Fort Belvoir

**Patron Group**    Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**    not convenient due to distance

**Overall Comment**

Because I live approximately 45 minutes from Ft. Belvoir I am prevented from participating in and taking advantage of most of the wonderful MWR programs offered there. That does not in any way mean that I do not consider them useful and important to Army families. When we were stationed overseas my family made extensive use of many of these programs and activities and I was a dedicated volunteer for many of them, especially AFTB. My survey input may imply that my family is not interested in these programs; while that may apply for our particular situation now, it would be very different if we lived closer to post.

**installationId**

39

Fort Belvoir

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

Travel distance from home

**Overall Comment**

Fort Belvoir MWR has many programs and activities that most of us are not aware of and would participate in if we were aware. Cumsumer surveys and flyers may help. Also, tell all current partons to pass the word on the great programs and services available. Word of mouth is always a good source of positive information. Offer more family game night/family acitivities with or without BOSS participation. I attend more BOASS functions with my family than by seperate family events.

installationId	39	Fort Belvoir
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Patron Group	Civilian
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	None
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Bowl Least Prefer	None
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Child Care Prog	
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ACS Concerns	
--------------	--

Overall Comment	
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**installationId**

39

Fort Belvoir

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

A Trap range in addition to the Skeet range would be nice.

**installationId**

39

Fort Belvoir

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Belvoir DMWR is one of the best in the entire Army. Just superb. Real challenge to meet expectations, but a truely great effort, and very much appreciated.



**installationId**

39

Fort Belvoir

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I am not certain that as a civilian working at Ft. Belvoir, I am eligible to participate in many on the activities that I was asked about. I assumed that most of these are for soldiers and their family members.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I just want to say THANKS for all of the hard work that so many do to take care of us. There will always be room for improvement (hence this survey) but Belvoir has some of the better facilities that I have visited and I am a retired Sergeant Major and have traveled extensively. Gob Bless the USA!!!

**installationId**

39

Fort Belvoir

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I think that MWR should take a more active role in including civilians as a part of army life.

**installationId**

39

Fort Belvoir

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I don't think MWR should duplicate anything that is available outside the gate

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would like to see better facilities, jobs opportunities, access to AAFES and programs for teens, ex-dependents, and DOD-Workers/Army Civilians/NAF employees.

**installationId**

39

Fort Belvoir

**Patron Group**

Civilian

**Hear About MWR**

website

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

MWR does the best they can with the limited funds and other challenges they face in the DC area. They are trying to be all things to all people and may need to condense efforts to a few "must haves" and let Soldiers in this area go off post for other activities.

**installationId** 39 Fort Belvoir

**Patron Group** Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I think the MWR services would be much better organize and could run smoother if there were people who understood the concept of the customer. Many customers are turned away from the MWR arena because of lack of leadership from the MWR chief. Many customers feel that they aren't getting anything for their dollar. Many managers can't manage because they are told what, when and how to do their job and they can't manage their facility. No one knows the customer better than your front line employee but they are afraid to make a decision due to the response of their superior. Many employees are afraid to do anything because of their supervisor. I have seen this many of times in MWR facilities. Also in the MWR arena there are employees whose pay doesn't justify their position. This is why so many employees leave the MWR field.

**installationId**

39

Fort Belvoir

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

I DO NOT BUY BOWLING EQUIPMENT. I RENT.

NOT AWARE OF WHICH PROGAMS I CAN USE AS CIVILIAN

**Overall Comment**

As a civilian employee, I think that I am aware that there are several services/programs available here at Belvoir for soldiers. I do not know which programs I am able to/allowed to utilize. I might utilize more programs/services if I knew which ones I could participate in.



**installationId**    39    Fort Belvoir

**Patron Group**    Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**    Pro Shop on Alexandria

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

39

Fort Belvoir

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

not aware of what civilians may use

**Overall Comment**

Fort Belvoir's MWR facilities could boom more if they would market their services available to both civilians and military. Many groups don't know what is available to them.

**installationId**

39

Fort Belvoir

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I work at the Topographic Engineering Center, but since we are not on the main part of Belvoir, we hardly ever hear anything about the events/opportunities available to us. Please try to include us. Thank you

**installationId**

39

Fort Belvoir

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

MWR is a great need, thanks.

**installationId**

39

Fort Belvoir

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Post needs more child care developers or maybe an additional childcare center. I was unable to get my children into the post cwentter and had to turn to off post centers.

**installationId**

39

Fort Belvoir

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Penn Daw Ten Pin Bowl

**installationId**

39

Fort Belvoir

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

N/A - Primary reason is that I live 62 miles away from here (where I work).

installationId	39	Fort Belvoir
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Patron Group	Civilian
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
------------------	--

Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	live to far from post to use
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Overall Comment



**installationId** 39 Fort Belvoir

**Patron Group** Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The golf course is itself very penal (a little error is a big problem, often). This is fine for more accomplished golfers, but leads to 5+ hour rounds.

Nor is the system (at least up to about a year or so ago) was very DISadvantageous to retirees, who provide about 75% of the membership revenue (I am told) for the course. Certainly the active duty troops come first. No possible question about that. But getting T-Times as a retiree is virtually impossible, as is standby listing.

My solution (and that of my other playing partners), was to move membership to Andrews AFB, which we all did a number of years ago. They have 3 full courses, and they are very retiree friendly as well as 100% supporting the active duty folks and their dependents.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

MWR offers some very good opportunities, but they are primarily geared to the military family on-post. Most of the retirees I know are not involved with activities on the installation, due to a number of reasons, most sepcifically traffic, cost, childcare(in some instances), and the need/desire to do things at home after working away from the home all week.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Pool therapy for retirees during the weekend. Like early saturday mornings from 0730 until 0900. Or maybe in the evenings at about 1830 until 2000 hours. This would help me with the pain management.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I don't use Fort Belvoir's MWR facilities. If Fort Myer doesn't have it, I don't drive to Belvoir for it.

**installationId**

39

Fort Belvoir

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I do not live near Ft. Belvoir. The nearest post to me is Ft. Myer!

**installationId**

39

Fort Belvoir

**Patron Group**

Retired

**Hear About MWR**

**Music**

US Army Band

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**      39      Fort Belvoir

**Patron Group**      Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The majority of my golf is played at the South Post Nine; therefore, my comments on golf are intended for that location and not the one at North Post.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I live near Quantico Marine Base. I mainly use the exercise equipment at their gym to stay in shape. I also enjoy their outdoor recreation areas. I do not enjoy the drive to/from Fort Belvoir because of the traffic. That is the main reason I am not interested in MWR at Fort Belvoir.



**installationId**

39

Fort Belvoir

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Golf course personnel a vbery rude. They make you feel that you are not a valued customer. Because of the way I was treated I now use the Quantico golf facility and give very little thought to the facilities at Ft. Belvoir.

**installationId**

39

Fort Belvoir

**Patron Group**

Retired

**Hear About MWR**

**Music**

Military or Martial music

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I enjoy being a retired military individual and living close to Fort Belvoir. Some of the MWR services that I do not use now, does not mean I will not use them in the future. I hope this survey will not cut some services that the MWR provide.  
Thanks

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The golf course is poorly maintained compared to other golf courses I play in Northern Virginia. Much better turf management is required. Too much money is spent on unnecessary or fancy extras in and around the club house and not on improving tees, fairways, roughs, traps and greens. The traps do not drain properly and are infrequently raked. The greens consist of different grasses and have bare spots. I have observed oil spots on the greens, indicating leaking mowers and complete indifference by the mowing crew to their equipment and the care of the golf course. The fairways have bare spots and a mixture of grasses which grow unevenly, as do the tees and rough. Although we have a watering system, it appears to be under utilized judging from the condition of the course. The fees for golf are higher than at Andrews AFB, which has 3 18s compared to Belvoir's 2 18s and separate nine. Considering the heavy play at Belvoir, it is run very well, except, again, for the turf management. It appears they need a better greens keeping staff or at least knowledgeable and regular consultations from experts on how to take care of a golf course.

**installationId**

39

Fort Belvoir

**Patron Group**

Retired

**Hear About MWR**

**Music**

Blue Grass

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

We advocate continuation of the services now offered for the benefit of the active duty soldiers.

**installationId**

39

Fort Belvoir

**Patron Group**

Retired

**Hear About MWR**

**Music**

Broadway Tunes

**Golf Most Prefer**

**Golf Least Prefer**

Golf retail store

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I think the survey was not very well put together. As a retiree, there are many things that are no longer important to me but were very important when I was on active duty. Your survey did not allow me to express any of this.

**installationId**

39

Fort Belvoir

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

FT Belvoir facilities are great -- if I lived closer, my family and I would use them much more often than we currently do. When I was on active duty, MWR activities made a tremendous, positive impact on the quality of life for my family . . . and my soldiers!!

**installationId**

39

Fort Belvoir

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I use the MWR at Quantico, not Belvoir.



**installationId**

39

Fort Belvoir

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Upgrade Marina

**installationId** 39 Fort Belvoir

**Patron Group** Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

- 1) Keep the club system alive; O-Club is fantastic
- 2) Great idea to have the O-Club pool free to members; work the snack bar menu at the O-Club pool (light lunch & beer at the poolside )
- 3) I don't use the BOSS stuff because I live off-post and I'm retired but don't neglect it
- 4) The BOSS car sales lot/Lemon Lot is a great program - you should publicize it more; maybe even list the cars on the internet site
- 5) Ski rentals at SOSA were great; good equipment and great knowledgeable staff
- 6) Need to work the 30-50 age group at the club; those old guys are going to die off in a few years; Target the 30-50 crowd with a "two steaks and a bottle of wine deal" and some Smooth Jazz.
- 7) BIG ISSUE!!! Tell the golf course manager (a Great Guy who manages a super facility) to take that CHEAP LITTLE FOLDING WHITE BUFFET SIGN down and burn it. Have someone make him a nice wood sign like he uses on the course to advertise his lunch buffet. Might want to do an occasional Friday evening steak night at the golf course also.

**installationId**

39

Fort Belvoir

**Patron Group**

Retired

**Hear About MWR**

**Music**

blues

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Fort Belvoir has plenty of land near the Potomac river. I think a camp site or camp grounds with cabins with AC,kitchens etc, (for a slight fee of course) around or near the river would benefit the entire community both active and retirees. Maybe something like they have near Fort Jackson SC. I understand it is a great place that the Fort Jackson community enjoys very much.  
If you build it they will come!!

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

As a retiree living off-post, I am aware of the MWR programs and what it can do for our troops. I fully support the program, although I don't use many of the available programs as I don't personally need them, or have immediate access at my home/local area.

While on active duty, I encouraged my troops to use the programs, and I did extensively use the gym, theater, arts and crafts centers, pool, etc. for the benefit of my family and for me personally to stay in good physical shape.

Offering a variety of programs ensures that you will appeal to the broad spectrum of members and enhance quality of life of both the members and their families.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I am the single income earner in a three member family and cannot afford to go to events. Also, since I have retired and started working for the Army as a civilian employee I do not earn enough leave to be able to go anywhere anyway. Thank you for asking the questions anyway. My son is learning disabled so we tend to stay home all the time. Not complaining just stating the facts, but Thank God for him.

Sincerely,

Harry

**installationId**

39

Fort Belvoir

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I really am too far away to actively participate in on-post facilities. I would like to use the PX, commissary and pharmacy but they're even too far.

I'm afraid my survey results are not worth too much because of the distance.

**installationId** 39 Fort Belvoir

**Patron Group** Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Many of the listed activities are not offered at Ft Belvoir. MWR has 3 distinct stakeholder audiences - soldiers living in barracks (1st priority), families living on post, and families living off post (close and far, active, then retired). Each have separate needs - one size/one focus MWR cannot fit all. Segment your surveys to identify these groups needs and then prioritize accordingly. Living an hr away from post makes it more difficult to use facilities, even if offered. Overseas, libraries, clubs, etc., are much more important than in CONUS. With county libraries, why have a library that is inadequately funded - limit base libraries to certain types of research or support. MWR outdoor rec facilities often have very little equip.



**installationId**

39

Fort Belvoir

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I don't use many Ft Belvoir MWR activities. Live about 50 miles from Belvoir, most things I need are available in local area.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Although I am not an active user of the MWR facilities and servies at Ft. Belvoir over the years I have observed that the Post has a very well run and organized MWR program and I have at times participated in many of the activities offered. I would be interested in having basic computer courses available or if such courses are available they should be better advertised perhaps through the MWR weekly email to subscribers. Such topics as digital photography and processing, word processing, and basic computer operations.

**installationId**      39      Fort Belvoir

**Patron Group**      Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**      I am retired; I believe in standing aside to allow those on active duty to make use of the programs.

### Overall Comment

As I said earlier in the survey, I think MWR activities are wonderful: wide-ranging, professionally managed, and done with the interests of soldiers and their families. Married or single, there are a wide variety of interesting things to do, at prices soldiers can afford.

I am retired and have the means to entertain myself without making use of the MWR system. I believe in standing aside and allowing those on active duty take advantage of the programs on offer.

**installationId**

39

Fort Belvoir

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

When I was on active duty and my children were small we used MWR facilities to a great extent. Now I don't think about using the facilities but will make an effort to do so in the future.

**installationId**

39

Fort Belvoir

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Keep up the good work!!!!!!

Good luck squeezing in the extra folks coming here in the years ahead!

**installationId** 39 Fort Belvoir

**Patron Group** Retired

**Hear About MWR** drove by stopped in

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns** GYM and Library hours are limited, with DC Traffic it is hard to get there from work (Library used to be open on Sunday, so I could visit after mass) would be helpful if bodyshop were open until 9pm

### Overall Comment

I appreciate the rental of outdoor equipment, please keep it!

I should use the archery range since it is a great resource.

I would like to see an indoor (.22 cal) target range.

I should also be using the marina more, I love the small day sailboats, please keep them as well.

Please expand the hours of the bodyshop and library. I can only get to the bodyshop on weekends, and the library is closed Sundays.

The theater is great, just wish it were easier to figure out what is playing.

Classes open through the Red Cross, such as CPR and First Aid are excellent.

You used to have bicycle trips along the C&O canal, I would like to see those and trips like it added.

**installationId** 39 Fort Belvoir

**Patron Group** Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Hello,

☐ I filled out the survey as an Army Retiree, but I am a Department of the Army Civilian and thus I filled in the applicable areas.

☐ The Army needs a stable work force, be it Active Duty, Government Civilian and contractors. My daughter attends the CDC. I have been offered jobs by other DoD organizations and companies that I have turned down because I would have to withdrawal my daughter from the CDC. If the CDC were closed or radically changed I would be forced to find another job away from Fort Belvoir. Please keep the CDC up and running, my neighbors are envious of the care my daughter is receiving at the CDC.

☐ Thank you

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I think that MWR programs are extremely important to military life style. It does not show from this surey because we live to far. If I lived at or nearer to Fort Belvoir I would use the services. My husband is nearing his 20yr mark. Through out our time in the military I always used the services. I would hate to see many cut. The soldiers are deployed more and longer and thier families need them.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

39

Fort Belvoir

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

we use Quantico Marine Corps services

**Overall Comment**

We are an Army family stationed at Quantico Marine Corps Base. We are living on base and have used some of the Marine Corps services here that are similar to the Army's. We are relocating to an Army base and will plan to use MWR while at that post.

**installationId**

39

Fort Belvoir

**Patron Group**

Spouse

**Hear About MWR**

**Music**

Blues/Folk

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId** 39 Fort Belvoir

**Patron Group** Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I did not live on post at Ft. Belvoir and although I lived in Springfield, it was still a good 30 minute drive to get there. Therefore, I did not use any services on post other than required medical (even then I preferred to use Ft. Myer because it was less crowded and service was faster).

My husband and I arrived at Wurzburg three days ago. I have in that period used the library daily to access the internet. I cannot praise the library staff here enough. They greet me by name when I walk in. My only complaint would be that the library does not even open until 11 AM and is closed two other days of the week which is will be a huge inconvenience for me since I do not have access to e-mail in guest housing. I have signed up to volunteer with the Red Cross and the chaplain's office.

I must say that the fitness center here in Wurzburg is poor. There are NO classes offered during the week except after 5 PM when I need to be making dinner and preparing for my husband to get home. NO CLASSES WHATSOEVER ARE OFFERED IN THE MORNING OR EVEN MID-DAY. There is also little equipment available and the facility itself is outdated. The fitness center inside guest housing at Ft. Leavenworth was head and shoulders about the post fitness center here at Wurzburg.

I do have STRONG concerns about the status of the guest housing. The staff has been good. However, there are no phones or toilet or bath facilities inside the rooms. There is no internet access. This is very frustrating in addition to the stress of moving to a foreign country. Additionally, the hallways nor room floors are carpeted. And evidently there is little installation because you can LOUDLY hear people who are simply walking down the halls. There is a loud echo and it will wake you from a sound sleep. The Wurzburg Army Lodging Guest House needs to be modernized. Whenever anyone asks where we are staying and we say the guest house, they start apologizing. It is sad. Especially since we just came from Ft. Leavenworth where the guest housing is superb.

Just my two cents. Thanks for asking and thanks for taking my comments into consideration.

**installationId**    39    Fort Belvoir

**Patron Group**    Spouse

**Hear About MWR**   

**Music**   

**Golf Most Prefer**   

**Golf Least Prefer**   

**Bowl Most Prefer**    None - Don't purchase bowling equipment

**Bowl Least Prefer**    None - Don't purchase bowling equipment

**Child Care Prog**   

**ACS Concerns**   

**Overall Comment**

**installationId** 39 Fort Belvoir

**Patron Group** Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns** Though I haven't needed ACS services, it is good to know they are available if such a need were to come up.

### Overall Comment

Our family has used MWR activities and facilities more often at other installations, so this survey only reflects my usage here in the DC area. Ft. Belvoir is 20 to 25 minutes from our home, so we don't take advantage of MWR like we might if it were closer. Also, being in the DC area, there are many off-post activities and facilities that are closer to home and unique to the area that we have been enjoying while here. Just taking the survey has made me want to research what is available at Ft. Belvoir and hopefully use MWR services more often in the future.

**installationId** 39 Fort Belvoir

**Patron Group** Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I definitely would like to see ceramics/pottery/sculpture offered, as well as classes in digital photography. I never understood why ceramics disappeared. Photography facilities that allowed us to set up for digital portraits of our family members would also be great. I would also like to see walking photography tours of some scenic areas of the post, like the water along the Potomac and any historic buildings.

I would love to take dance lessons at the club in ballroom, Latin, and hand dancing. 4 week sessions would be all I could commit to at one time. (One night a week.)

Note: my paper form had MARINA as one of my choices for Question 18. It is one of my least important choices, so I only marked 6 choices on the electronic portion.

Thank you for giving me an opportunity to complete this survey.



**installationId**

39

Fort Belvoir

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

I do not bowl

**Bowl Least Prefer**

as above

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

39

Fort Belvoir

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Some outreach to new members of the community/new spouses would be nice.

**installationId**

39

Fort Belvoir

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I live off post and would use the facilities more if I knew about activities/events/programs available, especially for children. I will start checking the website.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Please improve those thing that make Ft. Belvoir attractive to off post soldiers...

- improve the jogging & hiking trails
- bring back the rifle range
- improve the access to and number of boats available

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Boat rental / Marina is the most important MWR activity to me. But for some unknown, UNDISCLOSED reason, Ft Belvoir has discontinued this activity.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

These services are a great quality of life issue, especially when it comes to the kids. I strongly recommend that the services not be reduced.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

The main facility on Ft. Belvoir that I use is the club. However, the club never has a vegetarian menu and when we do eat there, we can eat very little since the menu is mainly centered on meat dishes.

I have stayed at the guest house on Ft. Belvoir, but it is cheaper for me to stay in a hotel than the guest house.

The main facility I use at Ft. Belvoir is the hospital and sometimes the commissary.



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Although we have a Virginia zip code we are assigned to and live in India and have for the past 2 years. There are no MWR facilities here, although we enjoy and use them when we are stationed near a base that has them available.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

MWR & ACS are vital to our quality of life in the Army.. Just because we do use their facilities or services on a regular basis is not an indication that they are not needed or desired... Our family uses the camp grounds at many Army/Military post all over the USA & love it :) Currently we are planning our summer vacation camping at FT Sill! We spent Spring Break at Cheatham Annex :)

Services to help us with our moves & during deployments is of utmost priority!! Not to mention that I am a married woman with 2 children whom all keep me very busy. However; I have seen first hand how these programs help our Single soldiers & our young wives/families... Please keep providing for these groups of our military culture.. They are your priority & need you most :)

THANK YOU for being there even if you don't feel seen :)

Sincerely,  
Regina Bankston  
Army Spouse for 12 yrs.

**installationId**

39

Fort Belvoir

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

Have not used the ACS programs at this facility, have no point of reference

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Fort Belvoir is a very nice post, but because of the inconvenience of getting to post (very heavy traffic) we do not go there very often. I feel MWR is a very important organization, as it builds morale and provides an opportunity to become acquainted & involved with other military families.  
Also, MWR's services are much more affordable than local organizations.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I have tried multiple times to register for a framing class at the Fort Belvoir Kawamura Arts and Crafts Center. Every time I go there, they are already booked for several months. I also found that the technical support available there was minimal when I tried to use the facility. This made me stop visiting it. I see that the Army is getting in a situation where you are closing facilities due to lack of use of them, and people are not using them because the facilities are not providing the services needed by the community. I will be very happy to return to my stain glass hobby and do framing, if I found the support to do this, but the Fort Belvoir Kawamura Arts and Crafts Center is ill equipped and staffed to do it, plus the hours are not flexible. Every time I went there, I felt like I was begging for services. It has been more that a year since I tried using their services due to this! When we lived at Ft. Leavenworth from 96-97, I found the most wonderful and enjoyable programs for the community. I wish I were able to have something even close to what I had there during that year of my Army Life!

Sincerely,  
Juan G. Jaramillo, MD  
703-590-0476

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I realize the survey is designed to assist MWR understand the needs of its customers and determine which programs to ax. However, you sent it to someone who moved here 08/01/2004. I live off post and do not go to Fort Belvoir unless I require medical attention or use the PX and commissary. Since I have lived here, I have received little contact from anyone or organization at Fort Belvoir. Base on my past experience, MWR has been wonderful. We have rented boats, lodging, and recreational equipment a fraction of the cost that private companies charges. Sorry, I wasn't much help for your survey.

I think the biggest program that needs more attention is federal employment opportunities for military spouses who were prior service and have veteran's preference. It seems that the good ol' boy system is alive and well. It doesn't matter how good your resume is in the resume builder, you won't get referred or hired unless you know someone and they tell you exactly what skill words they are looking for in the Position Discription (PD) for the announcement.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

It was unclear that you were referring to Fort Belvoir in this survey until the very end. I answered the questions as related to Fort Myer, as my husband is stationed at the Pentagon and we live in Alexandria, so that is the main base we use. The Officers Club at Fort Myer is an embarrassment to the Army - tacky decor and furnishings, dreadful service, terrible atmosphere. The commissary is making improvements, but still employs the worst people you have ever met (no customer service skills whatsoever), and the gym desperately needs new equipment and a new cleaning service. Fort Myer should be a shining jewel, instead it is a run-down, poorly managed eyesore.

**installationId**

39

Fort Belvoir

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

Pro shops at golf courses

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Your survey has made me see that I have become a stick-in-the-mud. I need to take advantage of the great programs that MWR offers and get out more. Thank you.



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

*installationId*

39

Fort Belvoir

*Patron Group*

Spouse

*Hear About MWR*

*Music*

*Golf Most Prefer*

*Golf Least Prefer*

*Bowl Most Prefer*

Walmart

*Bowl Least Prefer*

*Child Care Prog*

*ACS Concerns*

*Overall Comment*

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

This isn't a fair account of what I used over the past year. Half of the year we were stationed at Fort Campbell, KY, where we lived on post and used many of the MWR services and locations. Here in DC, with traffic and the distance we live from Fort Belvoir, we haven't been on post one time. Its not worth the gasoline costs and the time lost sitting in traffic to make the drive. If we were closer, my answers would have been completely different. Its a shame we're not closer. I think the services MWR offer are wonderful, but Belvoir is just too far away.  
Thanks

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

My answers are not really relavant to this survey. We have not been assigned near an Army post for 4 years so I have not had the opportunity to take advantage of all that it has to offer. When we did live on post, our family often took advantage of the things offered to include the gym, pool, movie theatre, bowling alley, golf course, outdoor recreation, information, tours, & travel, Army lodging, PX, Commissary, youth activities, and much more.

I feel that all of these items are necessary to an Army post, particulary for junior grade and enlisted soldiers and their families. Many Army posts are too remote to have these things available off post. When these services are available off post, they are often not affordable.

<b>installationId</b>	39	Fort Belvoir
<b>Patron Group</b>	Spouse	
<b>Hear About MWR</b>		
<b>Music</b>		
<b>Golf Most Prefer</b>		
<b>Golf Least Prefer</b>		
<b>Bowl Most Prefer</b>		
<b>Bowl Least Prefer</b>		
<b>Child Care Prog</b>		
<b>ACS Concerns</b>	Too Far	
<b>Overall Comment</b>		

I really don't need to tske this survey since I live in Sterling VA. I only come to Ft Bevloir when I am working there part time and wouldn't have time to participate in anything other than occasionally using the swimming pool, running track & gym. I am not a good candidate to answer these questions.